

## Living Like an Academic Athlete: How to Improve Clinical and Academic Productivity as a Gastroenterologist



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Entering a career in gastroenterology, be it as a fellow or new faculty, can be daunting and comes with expectations regarding academic and clinical productivity. Academic clinicians combine multiple tasks involving patient care, research, teaching, and administration. This mix may inhibit your

ability to achieve your goals or the expectations of your superiors. The key to any new career is to establish a system to ensure success while minimizing the stress that may result from disorganization, decision fatigue, and overcommitment (to the wrong tasks). Living like an “academic athlete” (borrowing a phrase from a *Harvard Business Review* article on becoming a “corporate athlete”<sup>1</sup>) will help you to be happier, feel more fulfilled, and be more productive. The establishment of goals, objectives, routines, and self-restraint all resemble the intensive discipline of athletes required to achieve the highest levels of performance. Athletes cannot simply “show up” to work and expect to achieve their best. They start off the field using discipline, training, and preparation. This article reviews some systems, strategies, and technologies to help you achieve the goal of living like an academic athlete.

### Planning Your Career and Establishing Expectations

First, we need to define productivity. It is common to respond to the question, “How are you?” with the word “busy.” However, having many outstanding tasks is not productivity. Instead, productivity refers to the act of being purposeful and achieving one’s goals in an efficient and effective manner. Athletes do not begin visualizing success after the game has already started. It is important to start any new career by establishing goals and objectives. Short- (3-12 months), medium- (2-5 years), and long-term

goals (10-20 years) should be crystallized in your mind upon starting a position. These goals should be S.M.A.R.T.: Specific, Measurable, Agreed upon (with a supervisor, mentor, or stakeholder), Realistic, and Time based.<sup>2</sup> The goals should be reviewed regularly and may be revised when circumstances or priorities change. Your goals should guide your decisions to agree or decline tasks and opportunities. They should also guide the negotiations of your new position, including startup packages and protected time.<sup>3</sup> The Pareto principle states that 80% of effects result from 20% of causes.<sup>4</sup> This means that 2 of the 10 items on your to-do list will produce more progress toward your goals than the other 8 combined! Establishing goals and objectives will allow you to identify these high-value tasks and activities.

### Establishing a Productivity System

Early in your career as an academic athlete, you should establish a system to help you be more organized and productive. [Table 1](#) lists resources to help you identify a system that fits your personality and work style. *Getting Things Done* by David Allen describes one of the most popular systems and can teach you some important principles even if you decide not to adopt it. First, all your thoughts, tasks, and goals should be written down (whether on paper or in an electronic system). Nothing should be left to your (regrettably unreliable) brain to remember. Your system must provide trusted places for your outstanding tasks, project lists, reference material required for the tasks, reminders, and ideas for future work. Second, your system should allow you to quickly process tasks that come across your desk, and to “touch it once.” You need to decide whether a task should be done immediately (“Do It”), delegated (“Delegate It”), or placed in your task manager or calendar (“Defer It”). As a rule of thumb, if a task takes less than 2 minutes, you should do it immediately; if it takes longer than 2 minutes you should defer it. We have suggested some task management applications in [Table 2](#).

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# MENTORING, EDUCATION, AND TRAINING CORNER

**Table 1.** Useful Resources for Productivity Techniques and Tips

Title	Author/Creator/Organization	Description/URL
<b>Books</b>		
Getting Things Done	David Allen <a href="http://gettingthingsdone.com">gettingthingsdone.com</a>	Widely adopted productivity technique.
Deep Work	Cal Newport <a href="http://calnewport.com">calnewport.com</a>	Scientific theory and practical application related to technique and benefits of scheduled, focused work.
7 Habits of Highly Effective People	Stephen Covey <a href="http://stephencovey.com">stephencovey.com</a>	Detailed examination and practical application of techniques used by successful people to be more productive, happier, and feel more fulfilled.
Eat That Frog!	Brian Tracy <a href="http://briantracy.com">briantracy.com</a>	Theory and practical application of technique of accomplishing most important task of the day immediately.
Smarter Faster Better	Charles Duhigg <a href="http://Charlesduhigg.com">Charlesduhigg.com</a>	Eight key concepts are presented that explain why some people are more productive than others.
<b>Podcasts</b>		
The Productivity Show	Asian Efficiency <a href="https://twitter.com/productivityfm">@productivityfm</a>	<a href="http://www.asianefficiency.com/podcast/">http://www.asianefficiency.com/podcast/</a>
Beyond the To Do List	Erik Fisher <a href="https://twitter.com/ErikJFisher">@ErikJFisher</a>	<a href="https://beyondthetodolist.com/">https://beyondthetodolist.com/</a>
The Productivityist Podcast	Mike Vardy <a href="https://twitter.com/mikevardy">@mikevardy</a>	<a href="https://productivityist.com/category/podcast/">https://productivityist.com/category/podcast/</a>
The Productive Woman	Laura McClellan <a href="https://twitter.com/LauraMcMom">@LauraMcMom</a>	<a href="https://theproductivewoman.com/">https://theproductivewoman.com/</a>
<b>Blogs</b>		
Lifehacker	Lifehacker/Gizmodo <a href="https://twitter.com/lifehacker">@lifehacker</a>	<a href="http://lifehacker.com/">http://lifehacker.com/</a>
Asian Efficiency	Asian Efficiency <a href="https://twitter.com/asianefficiency">@asianefficiency</a>	<a href="http://www.asianefficiency.com/blog/">http://www.asianefficiency.com/blog/</a>
I Will Teach You To Be Rich	Ramit Sethi <a href="https://twitter.com/ramit">@ramit</a>	<a href="https://www.iwillteachyoutoberich.com">https://www.iwillteachyoutoberich.com</a>
The Productive Physician	The Productive Physician <a href="https://twitter.com/ProductivePhys">@ProductivePhys</a>	<a href="https://productivephysician.com/">https://productivephysician.com/</a>
Unclutterer	Unclutterer <a href="https://twitter.com/unclutterer">@unclutterer</a>	<a href="http://unclutterer.com/">http://unclutterer.com/</a>
Zen Habits	Leo Babauta	<a href="http://zenhabits.net/">http://zenhabits.net/</a>
Lifehack	Lifehack <a href="https://twitter.com/lifehackorg">@lifehackorg</a>	<a href="http://www.lifehack.org">http://www.lifehack.org</a>

Daily journaling of accomplishments and most important tasks will help you to prioritize. We recommend a structured journal entry to gather your thoughts and goals at the beginning or end of the day. Examples of questions that could be answered in a journal entry include: “What did I learn yesterday?”, “What did I accomplish yesterday?”, and “What are my three most important tasks for today?” (the tasks that fall in the top 20% according to the Pareto principle). The 5-Minute Journal (Table 2) offers a structured journal format with example questions.

Most productivity systems suggest completing your most important task first thing in the morning (*Eat That Frog!*; Table 1). Grouping tasks into an Eisenhower box can help you to prioritize your day and determine whether these tasks are important and/or urgent.<sup>5</sup> This method is named after President Dwight Eisenhower, who was known for his extreme productivity. He famously said, “What is important is seldom urgent, and what is urgent is seldom important.”

The Pomodoro technique suggests using a timer to divide the day into focused work sessions (without interruption) interspersed with scheduled breaks (with tracking of segments achieved on a daily/weekly basis). Other suggestions

include daily calendar notation upon completion of an important task. This is dubbed the “Seinfeld technique,” after the comedian’s response to the question of how to become a better comedian: mark the calendar with a big red X after writing a joke every day, and “do not break the chain.”<sup>6</sup>

## Establishing Routines

Most successful athletes use routines to physically and mentally prepare themselves for their best performance. Similarly, we can use routines and rituals to prepare for the day or wind down after a difficult day. Many highly productive business people rise early to get their most important work done before the distraction-filled day begins. Irrespective of whether you are a morning person or night owl, a morning ritual helps to prepare your body and mind for the day. A few beneficial morning rituals include rehydration with a large cup of water, meditation to calm your mind, journaling, stretching or exercises to get your heart pumping and blood flowing, and eating a nutritious breakfast. This routine will create the momentum required to face your busy day.

**Table 2.** Useful Traditional and Technological Applications to Improve Organization and Productivity

Application	Location	Function	Advantages
E-mail management (for a more extensive list see: <a href="http://www.capterra.com/email-management-software/">http://www.capterra.com/email-management-software/</a> )			
Sanebox	Sanebox.com	Email management to help with “touch it once” strategy. Quick responses, filters, save for later, etc.	Multi-platform (Gmail, Yahoo, Outlook, Exchange, others) Learns what emails are important, reserves unimportant mail for later
Boomerang	boomerangapp.com	Email management to help with “touch it once” strategy. Quick responses, filters, save for later, etc.	Multiplatform (Gmail, Outlook, Android) Uses artificial intelligence to help you write better emails that are more actionable Schedule emails to send at an optimal time, snooze messages, get a reminder if someone does not respond.
Scheduling			
Paper Agenda Book	Any office supply store	Schedule meetings the old-fashioned way	Privacy: Collaborators cannot view your availability Quick entry
Google Calendar	Google.com/calendar	Calendar/scheduling	Available in offline mode Shared calendars Public calendars Colored labels
Doodle	Doodle.com	Scheduling meetings/appointments	Integration with many other apps Easy to find appointment time for many participants (voting on best time) MeetMe page: Show others when you are free/busy, allow them to suggest meeting times Most functionality available in free version (ad supported)
Task managers (for more extensive list see: <a href="https://zapier.com/blog/best-todo-list-apps/">https://zapier.com/blog/best-todo-list-apps/</a> )			
Paper/Pen	Any office supply store	Lists created on paper to manage tasks	Quick entry Visible archive of history Available in offline mode Easily organized
OmniFocus	omnigroup.com/omnifocus	Mac/iOS task management focused on GTD system	Location-based alerts Sort with projects or contexts Creating subtasks Labels and filters
Things	culturedcode.com/things	Mac/iOS task management focused on GTD system	Many options, but expensive Calendar integration Assign daily most important tasks Plan week ahead
ToDoist	todoist.com	Task management	Multiplatform (Mac, iOS, Windows, Android, Web) Location-based alerts Creating subtasks Collaboration on shared tasks Labels and filters

**Table 2.** Continued

Application	Location	Function	Advantages
ToDo	Appigo.com	Task management focused on GTD system	Multiplatform (iOS, Mac, Android, Web) Location-based alerts Assign daily most important tasks Collaboration in teams
Time monitoring Pomodoro Timers	Traditional: Grocery or department stores Apps: <a href="http://zapier.com/blog/best-pomodoro-apps/">zapier.com/blog/best-pomodoro-apps/</a>	Bursts of focused works interspersed with brief brakes	Encourages focused work Forces breaks Allows for tracking of timed segments
RescueTime	<a href="http://rescuetime.com">rescuetime.com</a>	Tracks online time and categorizes activities into productive, distraction, or neutral	Assigns daily productivity score Blocks distracting websites during focused work periods Tracks offline work time (paid version only) Multiplatform (Mac, Windows, Linux, Android, Chrome, Firefox)
Toggl	<a href="http://Toggl.com">Toggl.com</a>	Tracks online time, categorizes activities	Project management: Estimates project timelines and keeps track of progress Tracks time of team members, creates timesheets Multiplatform (Mac, iOS, Android, Windows, Linux, Chrome) Integration with team management software (Asana, Basecamp, GitHub, Teamweek)
Note taking and information storage Evernote	<a href="http://Evernote.com">Evernote.com</a>	Collect and creates notes	Multiplatform (Mac, Windows, iOS, Android, Web) Tag notes and/or place in folders Personal email address for forwarding emails Powerful web clipper browser extension, one click access to original source page Powerful search Team collaboration and chat
Microsoft OneNote	<a href="http://Onenote.com">Onenote.com</a>	Collect and creates notes	Multiplatform (Mac, Windows, iOS, Android, Web) Tag notes and/or place in folders Web clipper Integration with Microsoft Office
Journaling Pen/Paper	Any office supply store		Improves memory, makes learning easier Enhances creative expression, promotes mindfulness Privacy Nice to pull a past journal off the bookshelf and read about your past achievements or concerns
Day One	<a href="http://Dayoneapp.com">Dayoneapp.com</a>	Mac/iOS app to promote journaling	Privacy (password protect) Not as cumbersome as paper journal Publish to email, blog, social media

**Table 2. Continued**

Application	Location	Function	Advantages
5 Minute Journal Meditation/mindfulness Headspace	Intelligentchange.com Headspace.com	Journal and iOS app Guided mindfulness meditation	Structured questions for daily 5-minute journaling Excellent training for meditation rookies (free) Guided meditation for variety of purposes (general, relationships, health, happiness, productivity/focus, etc.) Gamification—collects personal statistics, rewards streaks Connect with friends to track progress Modules to teach children to meditate Guided meditations for variety of purposes Collects personal statistics
Buddhify	Buddhify.com	Guided mindfulness meditation	

GTD, getting things done.

Similarly, an evening routine will help you to wind down and allow you to have a healthy sleep, which plays a major role in physical and mental recovery. Your routine should start 1 hour before your bedtime. Eliminating electronic screen watching helps to increase sleep quality.<sup>7</sup> Applications to reduce the blue light emitted from phones and computer screens in the evening may provide benefit. You may review the tasks completed that day and prepare your goals for the next day to prevent your mind from dwelling on incomplete tasks in bed. Journaling, meditation, and reading may also be part of your evening routine.

## Avoiding Distractions

Although many people feel highly productive when they respond immediately to a new email or instant message, even while working on an important task, our brains do not function at peak performance while multitasking.<sup>8,9</sup> It is impossible to establish a focused work mindset while being repeatedly interrupted with tasks perceived as “urgent” (but frequently are not). It is essential to block time in your calendar and protect your mind to think deeply and achieve the flow state required for high productivity. This means avoiding interruptions that are not related to the task at hand. It can take up to 20 minutes to refocus on the task after you respond to a notification or email.<sup>10</sup>

We recommend turning off all notifications (email, texts, social media, and pagers) while working on important tasks during scheduled blocked intervals of work. Instead of checking your email throughout the day, we recommend checking your email at the beginning and end of your work day. Processing your emails should follow certain rules: delete the email if unimportant, respond if it takes less than 2 minutes, put it in your task manager if it takes longer than 2 minutes (ie, do not use your inbox as a to-do list), or archive it for later reference if it contains important information. Try to touch an email only once to limit the time spent in your inbox. Similar strategies can be applied to social media, which can be used for both personal and professional purposes. Schedule time to check social media and post content, or use applications that allow the scheduled posting of your content.

## The Importance of Blocking Time, and Saying “No”

Time for productive activities should be scheduled in your calendar, and ruthlessly protected. These activities should include scheduled time for writing or administrative work. It is also important to schedule time for clinical and educational activities. Just as interruptions result in unfocused or superficial research and writing, dividing your attention is unfair to your patients and trainees. Your calendar should reflect your priorities for the day and week, and establishing a recurring appointment with yourself to achieve your focused work state is the best way to avoid time-wasting meetings being added to your calendar (with the best of intentions) by you or your administrative staff. Block your time to avoid others blocking you from achieving your goals!

It is vital to establish the importance of your schedule with members of your team. For example, urgent issues (sick patients, scheduling requests, advice-seeking colleagues) can easily consume your day allocated for academic activities. We recommend establishing a weekly or biweekly time for review of patient issues, scheduled in your calendar. If urgent issues arise, your team could message you (for emergencies requiring action within minutes) or email you (for issues that require a response at the end of the day). By scheduling your patient review, you will be able to avoid interruptions and enter a flow state focused on your patients, thereby providing more efficient care and avoiding medical errors resulting from distraction.

Finally, it is important to use the words “no, thank you” frequently. Tempting opportunities will arise in patient care, administration, and research that may not fit with your goals and objectives. These offers should be met with a polite, but firm negative response. This can be politically tricky if the offers come from a superior, who may be expecting an enthusiastically positive response. We suggest, as have others,<sup>11</sup> that you work with a mentor throughout your career. Your mentor can help you to determine whether new opportunities fit with your established goals, or whether you should decline. If the latter is suggested by your mentor, you should politely state, “I was intrigued by your request, but my mentor has suggested that I decline.” Mentors should be enthusiastic about being blamed for keeping you on track!

## Using (or Not Using) Technology for Productivity

Although we have provided suggestions for technological tools that help with productivity (Table 2), the choice of when to use technology is personal. Many productivity systems, including Getting Things Done and the Bullet Journal, started with pen and paper (or a cooking timer in the case of the Pomodoro technique) and have more recently been adapted to technology. You will likely adopt a mix of technology and traditional methods to achieve your goals.

The advantage of traditional pen and paper include privacy, lack of downtime, and the ability to visualize handwritten pages quickly and easily. Most important, writing things down is typically done more deliberately than typing, thereby improving memory, mindfulness, and reflection.<sup>12</sup> Technology can be distracting, but also provides advantages: easily adding or deleting entries, storage of unlimited and searchable reference material for projects that is available anywhere (in the cloud), sharing with collaborators, and detailed time logging of activities. You should not ignore technological productivity options, even if you use a paper journal and agenda.

## Caring for Your Self

Academic athletes cannot ignore self-care and expect to perform at an elite level. Sleep, diet, exercise, and mindfulness have all been demonstrated to improve energy,

productivity, and efficiency. Recent research has emphasized the importance of sleep hygiene in achieving safe patient care<sup>13</sup> and maintaining health.<sup>14</sup> Similarly, the volume and quality of your work will be adversely affected by routinely sleeping fewer than 7 to 8 hours per night.<sup>14</sup> There is strong evidence that the quality of your sleep is affected by alcohol, drugs, exposure to screens and blue light, and an uncomfortable sleeping environment.<sup>15</sup> Also, exercise (particularly in the morning or early afternoon) has been demonstrated to improve both sleep and productivity. Of course, sleep, exercise, and healthy eating will help you to avoid illness, which will naturally impair your productivity. No amount of extra time at your desk or in clinic is worth the damage caused by poor health.

Spiritual enhancement and mindfulness (whether in the form of prayer, meditation, or simply quiet time with your thoughts) will train your mind to focus, recognize distraction, and recover. It is important to recover from the busy and stressful week of an academic clinician by engaging in pleasurable activities that will replenish your energy. Even short bursts of focused work require recovery. A general rule-of-thumb is that 5 to 10 minutes of recovery is necessary for every 60 minutes of intense work.

## Conclusions

Achieving your career goals requires goal setting, a task management system, and ruthless protection of your time. It also requires self-discipline, practice, and fluidity. You may experiment with different systems before finding the one that fits with your personality and work style. Once you do, and by applying the above suggestions, you will find that your skill and endurance will improve rapidly. Your career as an academic athlete will result in a sharp increase in productivity and, most important, both life and career satisfaction.

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#### Conflicts of interest

The authors disclose no conflicts.